

## Frequently Asked Questions

**Portal Access-** [Cutter Hill III](#)

**Maintenance Request Process-** [Cutter Hill III](#) Please fill out a heat ticket for any work requests.

**Paying your Dues-** To pay your monthly dues to Cutter Hill, Zelle is the preferred method:

Zelle- [service@cutterhill3.com](mailto:service@cutterhill3.com)

Alternatively, you can mail your check or a year's worth of post-dated checks to Cutter Hill 3, c/o Dan Madoni, 456 C Yacht Club Dr, Rockwall, TX 75032

**Bulk Drop Off-** The 2<sup>nd</sup> and 4<sup>th</sup> Mondays of every month. Drop off for Cutter Hill is allowed on the concrete pad below the dumpster. No drop-offs before the Sunday for the Monday pick up or Chandlers will fine for the violation.

**Mail Box-** Our mailboxes are located just off the parking lot. You have an assigned mail box with your own secure access.

**Cutter Hill Board and Membership Meetings-** The Board meets at least once a quarter. Meetings are posted on the Cutter Hill portal. The Annual Meeting is in January each year.

**Cutter Hill Board emails-** [admin@cutterhill3.com](mailto:admin@cutterhill3.com)

**Chandlers Pool Passes-** The pool usually opens about Memorial Day weekend and closes about Labor Day weekend. Chandlers controls the schedule. To use the pools, you need to get a pool pass from the Chandlers front desk.

**BBQs-** No open fires or BBQs are allowed on balconies. Please cook the appropriate safe distance from the building.